



GROUP PACKAGES CANCELLATION POLICIES

1. In the event of a cancellation, the deposit will not be reimbursed.
2. Canceling or changing a group reservation requires a human intervention with a manager. Leaving a voice mail or e-mail will not guarantee your change or cancellation.
3. In the event of Extreme conditions and the group must cancel, the Group will be allowed to reschedule the outing for a new date and the deposit will be applied for your future visit.